

Bound contract

A bound contract means that customer and babysitter puts together a schedule where the babysitter shall be available to work on agreed days and hours. The arrangement leads to a more predictable situation for the customer to get the desired help and a more predictable and safe salary for the babysitter.

A bound contract has no binding time but a one month notice period for both parties. This means the contract needs to be terminated at least one month before desired ending date.

Since Nannynu! values bound contracts due to a more predictable income we have chosen to give discounts on those contracts. The more hours you choose to bind the higher the discount.

Of course the babysitter will have the same salary and working condition regardless of a bound or flexible contract, apart from the one month notice period.

How does it work practically?

Example:

The customer Anna Andersson contacts Nannynu! and wants help to pick up her children from preschool twice a week between 16.00-18.30. She is flexible with weekdays, as long as it is between Monday-Friday. Anna informs Nannynu! about her children and wishes in general and a profile is created.

Nannynu! regards the babysitter Johan Jonsson to fit the profile and he also has a schedule that allows him to work Mondays, Tuesdays and Wednesdays on desired hours.

Anna considers the received E-mail presentation of Johan as interesting and would like to meet him on a first free of charge meeting.

At the meeting Johan gets to see Anna and the children and they all like each other. Anna and Johan also discuss the schedule. They agree that Tuesdays and Wednesdays would be best and they both want a bound contract.

The day after the first meeting Nannynu! follows up with Anna and Johan to ask how the meeting went and if they want to work together. Both are positive so Nannynu! sends out the contracts and goes through some practical things at the same time.

FAQ bound contracts

What is the hourly rate on hours that exceeds our bound contract?

It is the same rate on exceeding hours.

If we get sick, will we be charged or can we move the hours to the next month?

It depends on the babysitter. If the babysitter wants salary for the hours we will charge, if the babysitter is okay to move them to next month it is fine.

What happens if our children are sick, we inform the babysitter and the babysitter chooses to say no?

In this case we have the right to charge for not used hours if the babysitter does not want to work as the children are sick.

If the babysitter is sick, what happens?

We strive to offer a substitute if you wish. If you don't want a substitute you will not be charged for the not used hours.

What happens if the babysitter misbehaves or if we want to change babysitter after the trial period the first two weeks?

If the babysitter seriously misbehaves we will not charge. If not, it is one month notice period for both parties.

What are the rules on holidays (summer, Christmas etc)?

Holidays are not excluded in the contract so you need to notice us at least one month before if you want a break in the contract. The same rules apply for the babysitter.

What are the rules on red days?

Red days are excluded in the contract which means that you as a customer will not be charged and you can not expect the babysitter to be available to work. If you and the babysitter agree to include red days that is of course alright.

Is it possible to bind an interval of hours, for example 20-39 hours?

No, you bind to a schedule from where an amount of hours per month is generated.

Is there an "hour bank" (timbank)?

No. However, hours can be moved to the next month if accepted by the babysitter.

What happens if I or the babysitter miss to inform NannyNu! about eventual changes a single month?

Unless anything is reported before invoicing the contract is applied.